

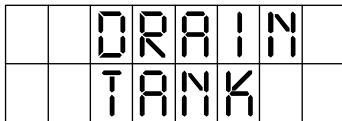
Equipment Technical Bulletin

Sierra: Erroneous "Drain Tank" Alarm

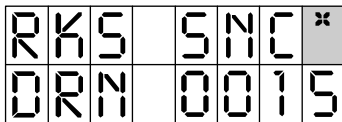


OVERVIEW/ISSUE

- Sierra unit displays "DRAIN TANK" alarm message even though dish machine's wash tank has just been emptied and refilled.

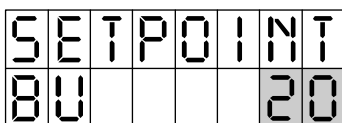


- The "Racks Since Last Drain" screen still shows racks counting up and not resetting to "0" after the drain event.



SOLUTION

- Make sure Sierra unit has constant power during the drain operation. If Sierra has a power interruption during the drain event, the "Racks Since Last Drain" screen will not reset to "0."
- Ensure that at least 20 Beta units (or higher) is programmed for the setpoint in probe mode because a 20 Beta unit differential is needed to qualify the rack reset function.



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